



Zero Tolerance Policy

At Bridge Case Management, we strive to provide an excellent service with compassion. We facilitate rehabilitation by fostering a culture of safety, mutual respect and understanding, and our team are generally shown gratitude, respect, and kindness by all involved.

Please note that we are committed to a strict Zero Tolerance policy, and will not tolerate discrimination, harassment, bullying, intimidation, physical, verbal, or written abuse of our staff or any individual we engage with. Please treat everybody with respect. Aggressive, violent, or abusive behavior will not be tolerated and may result in the termination of our services and those interventions facilitated by us.

If you have any concerns or suggestions, these can be raised by contacting the Chief Operating Officer, Julie Gardner: email: julie.gardner@bridgecm.co.uk tel: 01325 370579.